

Welcome to BIG4 Karuah Jetty Holiday Park!

A note for parents/families:

Thanks so much for booking with us these school holidays, we hope that you and your family have a wonderful time!

Please relay the below to your family and children to ensure the safety and happiness of all:



- Please be mindful that our reception area is at the entry of the park and can be quite busy & congested. For Go Kart Hire, a parent will need to accompany children to reception to sign the consent form. All riders & passengers must wear a helmet & appropriate enclosed foot wear.
- Please be considerate of other guests and residents and ensure all noise ceases at 10pm and does not start until after 7am in the morning.
- Please note that there is a **Complete Fire Ban** – this includes cooking over coal or open flame. The park will have a permit to light the communal fire pit only in the cooler months.
- There are no generators allowed at any time.
- Dogs are not to be in the Camp Kitchen, Amenities or Pool Areas at any time.
- The resident's village is a private area and is off limits at all times.
- Rubbish will be collected each morning – please use garbage and recycling bins provided or alternatively please leave your rubbish neatly bagged in front of your site/villa.
- For our guests in Villas if you would like to swap over any linen, please bring this to reception before 11am – the replacements can then be collected any time after 3pm.
- Movies will start on time as per schedule so please ensure you are seated and ready to go by the indicated time.
- So we can ensure your stay is as enjoyable as possible, please raise any concerns with staff immediately. Staff can be contacted at reception between 9.00am and 5.00pm daily by calling 02 4997 5520. Outside this time, please contact our after hours caretaker on 02 4997 5520 if you have an emergency or after-hours assistance.

We thank you for your support and hope you have a wonderful stay!

Kind regards, Management

We'd love to see your photos!

